Patient Intake – Medication Reconciliation Subprocess

Assumptions:

(1) established patient

(2) primary care/well patient visit

(3) patient brought meds to visit

(4) data entry is correct

(5) practice uses talk-to-text transcription software interfaced to the EHR to assist the medical staff in the patient intake

Phase

Patient

● Opportunity: Include request to bring medications to appointment with electronic appointment reminder.

- Take meds to appointment
- Show medications
- Discuss medication changes

Medical Assistant

- Start from: Patient Intake Process
- Ask patient for medications
- Did patient bring meds? — No / Yes
- Compare med list in EHR with meds brought in by patient
- Ask patient about any changes in meds and compare with med list in EHR
- Back to: Patient Intake Process

Talk-to-text software (E.g. Dragon)

- Transcribe discussion

● Opportunity: Use talk-to-text software to document medications in EHR

EHR

- Medication list updated in EHR
- Medication list updated in EHR